

What is Continuing Healthcare Advocacy (CHC)?



What is an advocate?

An advocate is an independent professional who is on your side. They can support you to have your say and know your rights.

- Advocates don't work for the council, the NHS, or care providers
- You don't need to pay for an advocate

The role of CHC advocates

A CHC advocate will:

- Support people to explore their options
- Empower people to make their own decisions
- Empower people to appeal a CHC decision



What is Continuing Healthcare Advocacy (CHC)?

Continuing healthcare is funded by the NHS. These benefits are not awarded for an indefinite time.

As people's needs change, support may be reduced or removed. Continuing healthcare advocacy aims to ensure you continue to receive the support you need.

Our independent CHC advocates represent people's wishes, preferences and views around continuing healthcare.

If you need an assessment, or you're assessed as eligible for NHS Continuing Healthcare (CHC), an advocate can make sure you have the relevant support.

Contact us

Freephone:

0300 303 1660

Email: helpline@voiceability.org

Website: voiceability.org



Who can request Continuing Healthcare advocacy (CHC)?

Continuing Healthcare Advocacy is available for people aged 18 years and over who need support and representation in challenging continuing healthcare funding issues.

About VoiceAbility

We've been supporting people to have their say in decisions about their health, care and wellbeing for almost 40 years. We're an independent charity and one of the UK's largest providers of advocacy and involvement services.