

VoiceAbility Principles

We work to some principles that affect all that we do:

1. We will at all times preserve our independence as a charity and a social enterprise committed to championing the voice and rights of those who use our services;
2. We will involve and include people who use our services in running our organisation, and in developing and delivering the work we do;
3. We will champion diversity in all that we do ensuring that our staff and volunteers possess the necessary skills and competences to work effectively with people from all sections of the community irrespective of their own backgrounds and experiences;
4. We will work to the highest professional standards and even when resources are limited, we will always put quality and our ability to make an impact first;
5. We will actively seek opportunities to work in partnership with a wide range of national and local organisations to help achieve our mission and increase our impact;
6. We will ensure we are an outstanding organisation to work for, committed to supporting one another and to developing our staff and volunteers;
7. We will ensure that we learn from our work and from the best practice of others using the knowledge we gain to improve what we do, to test new ideas and approaches, and to achieve the greatest positive change in every community we work in;
8. We will use our work and learning to achieve wider social change both in the areas we work in and on the national stage;
9. We will bring expertise, learning and resources from across the country to support our local teams and their work, and to enable them to be outstanding partners to local organisations, groups and funders; and
10. We will work in ways that are sustainable and socially responsible and that will minimise our environmental impact.