Good Pub Guide

This guide has been produced by the High Support Needs Committee and VoiceAbility, Cambridge.
<table>
<thead>
<tr>
<th>Contents</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>General overview</td>
<td>Page 3</td>
</tr>
<tr>
<td>The Green Dragon</td>
<td>Page 4-5</td>
</tr>
<tr>
<td>The Milton arms</td>
<td>Page 6-7</td>
</tr>
<tr>
<td>The Eagle</td>
<td>Page 8-9</td>
</tr>
<tr>
<td>The Regal</td>
<td>Page 10-11</td>
</tr>
<tr>
<td>The Fort St. George</td>
<td>Page 12-13</td>
</tr>
<tr>
<td>The Fox</td>
<td>Page 14-15</td>
</tr>
<tr>
<td>The Robin Hood</td>
<td>Page 16-17</td>
</tr>
<tr>
<td>The Rose and Crown</td>
<td>Page 18-19</td>
</tr>
<tr>
<td>The Plough</td>
<td>Page 20-21</td>
</tr>
<tr>
<td>The Tivoli</td>
<td>Page 22-23</td>
</tr>
<tr>
<td>The Dolphin</td>
<td>Page 24-25</td>
</tr>
<tr>
<td>The Grapes</td>
<td>Page 26-27</td>
</tr>
<tr>
<td></td>
<td>The Green Dragon</td>
</tr>
<tr>
<td>---------------------------</td>
<td>------------------</td>
</tr>
<tr>
<td>Disabled access?</td>
<td>✓</td>
</tr>
<tr>
<td>Disabled toilets?</td>
<td>✓</td>
</tr>
<tr>
<td>Helpful staff?</td>
<td>✓</td>
</tr>
<tr>
<td>Good food and drink?</td>
<td>✓</td>
</tr>
<tr>
<td>Overall score</td>
<td><strong>21</strong></td>
</tr>
<tr>
<td>The Dolphin, Melbourn</td>
<td>The Grapes, Histon Road</td>
</tr>
<tr>
<td>-----------------------</td>
<td>------------------------</td>
</tr>
<tr>
<td>✓</td>
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<tr>
<td>38</td>
<td>32.9</td>
</tr>
</tbody>
</table>
Access: Although there was a portable ramp available to enter through the side door, it was difficult to get our wheelchairs through the narrow door. Once inside, there were steps and some very tight spaces – we could not get to a fire exit in an emergency.

Score: 3

Disabled Facilities: No disabled toilets. The toilets were down a very narrow corridor that we could not fit our wheelchairs through.

Score: 0
Staff: The staff were friendly and extremely helpful – they moved tables and chairs so that we could all sit together.

Score: 9

Food: Good food and selection of drinks. We were able to bring in our own food if we had special requirements.

Score: 9

Overall Score: 21

Comments: “The staff were so nice, they moved the chairs and tables for us”
The Milton Arms

205 Milton Road
Cambridge
CB4 1XG

**Access:** Good disabled access at the front and back of the pub. Good space inside – we could get to most of the pub and the fire exits in an emergency.

**Score:** 9.5

**Disabled facilities:** Disabled toilets were clean, but slightly small.

**Score:** 7
**Staff:** Staff were friendly and made us feel welcome.

Score: 7.5

**Food and drink:** Great pub food and quick service.

Score: 9.5

**Overall Score:** 33.5

**Comments:** “Nice pub, I really like the outside space, too.”
Access: There is disabled access at the back of the pub, but inside there are a lot of chairs and tables tightly packed in – we couldn’t fit through with our wheelchairs and would find it extremely difficult to get to a fire exit in an emergency.

Score: 6

Disabled facilities: Disabled toilets were located at the back of the pub, but you have to exit the pub to get to them. They were very small, our wheelchairs would not fit inside. Also, there was a baby changing unit inside the toilet that was broken and hanging in the way of the toilet, so it would be difficult to get inside.

Score: 4.5
**Staff:** The staff were friendly and made us feel welcome.

**Score:** 9

**Food and Drink:** Good selection of drinks. We didn’t eat in here, but the menu looks good.

**Score:** 9

**Overall Score:** 28.5

**Comments:** “I didn’t like going outside to get to the toilet.”
The Regal
38-39 St. Andrews Street
Cambridge
CB2 3AR

**Access:** There is a ramp at the entrance to the pub and wide doorways. Inside there is a lot of space for wheelchairs, we could access most of the pub and get to a fire exit in an emergency.

**Score:** 9.6

**Disabled Facilities:** There is a lift down to the disabled toilets, which were very clean and enough space to fit our electronic wheelchairs.

**Score:** 9.6
**Staff:** The staff were very welcoming and helpful, but there are not enough people behind the bar.

**Score:** 7.6

**Food and Drink:** Great pub food and good prices, but it took a long time to order the food due to there not being enough staff for such a busy pub.

**Score:** 9

**Overall Score:** 35.8

**Comments:** “The Regal is a friendly and well-equipped pub for disabled people and the disabled facilities were to a very good standard.”
The Fort St. George

Midsummer Common

Cambridge

CB4 1HA

**Access:** It was not easy to get to this pub as our wheelchairs had to go over the cattle grids and got stuck. The doors to get in the pub were very narrow and there was a small step with no ramp. Once inside we were told there were steps on both sides of the pub and had to sit near the door which was very cold. There were lots of chairs and tables in the way and we couldn’t get to a fire exit in an emergency.

**Score:** 2.3

**Disabled Facilities:** There was a disabled toilet that was in a separate building from the pub. However, this was being used for storage so we couldn’t get into it.

**Score:** 0
**Staff:** The staff varied – one member told us we could not access the pub due to the steps, however another member of staff realised that there were none on one side and could access that side of the pub. Unfortunately, this was after we had eaten.

**Score:** 4

**Food and Drink:** Very nice food, a good selection of drinks and quick service.

**Score:** 5.6

**Overall score:** 11.9

**Comments:** “Awful. I was shivering when I was eating.”
The Fox
Gladeside
Bar Hill
Cambridge
CB23 8DY

**Access:** There is a dropped kerb outside of the pub, no ramp needed. Wide doors and good space inside – we could access the whole pub and the fire exits in an emergency.

**Score:** 6.6

**Disabled Facilities:** The disabled toilets were easy to access, nice space inside and very clean.

**Score:** 9.1
**Staff:** Friendly staff, but service was a bit slow.

**Score:** 7.8

**Food and Drink:** Good selection of drinks and the food was good, but it took a long time to get it and when we did, one of our orders had been forgotten. We were allowed to take in our own food if we had special requirements.

**Score:** 7.6

**Overall Score:** 31.3

**Comments:** “Nice food, but it would of been nice to eat at the same time as everyone else.”
The Robin Hood

1 Fulbourn Road
Cambridge
CB1 9JL

**Access:** There is a ramp to access the pub, but it is quite steep. Inside there is plenty of space to get around, with plenty of fire exits that we could access easily.

**Score:** 5

**Disabled Facilities:** There are disabled toilets which were clean, but they are very small and our wheelchairs could not fit in.

**Score:** 4.5
**Staff:** Very helpful and friendly staff.

**Score:** 8.5

Food and Drink: Very nice food and good selection of drinks. Very quick service and we could bring our own food if we had special requirements.

**Score:** 5

**Overall Score:** 23

**Comments:** “Very nice pub, but it was cold and, although there was a fire, it was not working.”
The Rose and Crown

2 Glebe Way
Impington
Cambridge
CB24 9JB

**Access:** No disabled access, but there is only a very small step into the pub. There was space inside for our wheelchairs and we could get to the fire exit in an emergency.

**Score:** 5.5

**Disabled Facilities:** There are no disabled toilets.

**Score:** 1
**Staff:** Excellent staff, very friendly – we arrived an hour before they were open, but they let us in early.

**Score:** 10

**Food and Drink:** Good selection of drinks, we didn’t eat here as the kitchen wasn’t yet open, but the menu looks very good.

**Score:** 5.5

**Overall Score:** 22

**Comments:** “Very accommodating and welcoming and nice location. Good bus service.”
The Plough

Green End
Fen Ditton
Cambridge
CB5 89X

Access: There are ramps to get into the pub, but once inside we could not access the whole pub as there are steps and limited space around the tables. We could not get to all the fire exits as there were pieces of furniture in the way and the door wasn’t wide enough to fit our wheelchairs through.

Score: 4.75

Disabled Facilities: The disabled toilets were a good size and very clean, but the door opens the wrong way making it difficult to get our wheelchairs inside.
Score: 4

**Staff:** The staff are extremely friendly and helpful.

Score: 7

**Food and Drink:** Great selection of drinks. We didn’t eat here, but the menu looks good although slightly expensive.

Score: 6.25

**Overall Score:** 22

**Comments:** “Nice atmosphere and friendly staff, but limited for people in wheelchairs.”
The Tivoli
16 Chesterton Road
Cambridge
CB4 3AX

Access: Very easy to access this pub, wide doors and a lift to get to the bar/ seating area. Plenty of space for our wheelchairs, we could access the whole pub and fire exits in an emergency, although the lift has to be used to get to it.

Score: 8.3

Disabled Facilities: There are disabled toilets, but they are slightly small – it was a tight squeeze in our electronic wheelchairs.

Score: 4.6
**Staff:** Friendly and welcoming staff, although when asking how to use the lift they weren’t very helpful and didn’t come to show us.

**Score:** 7.6

**Food and Drink:** Great pub food and a good selection of drinks. Service was quick even though they were quite busy.

**Score:** 9

**Overall Score:** 29.5

**Comments:** “Good service overall, but feel the staff could have been more helpful with the lift.”
The Grapes

14, Histon Road
Cambridge
CB4 3JD

Access: Fairly easy to everyone get into the pub.

Score: 8.3

Disabled Facilities: There is one disabled toilet but it is rather on the small side and difficult to fit in with an electric chair.

Score: 7
**Staff:** Staff were very approachable, keen to help and bought us exactly what we needed when we asked for it.

**Score:** 9.6

**Food and Drink:** Just the job for food. Also had a good selection of drinks and snacks

**Score:** 8

**Overall Score:** 32.9

**Comments:** “They have nice windows”

“The pub was nice and I had an enjoyable lunch”

A good place for a drink, the disabled toilet could be a little larger but the staff were brilliant.
Access: Excellent access, a large carpark and a ramp to the door. Plenty of room inside to move around. Most areas of the pub were accessible, there was a small additional dining area around the side that had steps up, but the rest of the pub was accessible. The garden is accessible via the carpark.

Score: 9.25

Disabled Facilities: Excellent disabled toilet, lots of space, very clean and tidy.
Score: 9.75

**Staff:** Extremely helpful. The pub was very busy but the bar maid helped us to move tables to make a big table for our group, helped by holding the door when we came in and was very helpful and friendly throughout our visit. She introduced herself to member of the group which was lovely. The staff also washed our special plates and spoons and returned them to us so we didn’t have to take them home dirty.

Score: 9.5

**Food:** good selection, there was something that everyone liked. The food arrived quickly. We didn’t need our food pureed but asked if it would be possible and they said that they don’t have their own blender but if you let them know in advance and bring your own blender they will puree food for you.

One member of the group commented that the food was so good he got it all over his jumper as he ate.

Score: 9.5
Overall Score: 38

Comments: Good range of events football, talent shows (which we hope to come back and join in with) very friendly staff. The tables are standard pub tables that can be hard to get under when using a wheelchair, but a lovely pub with lots of space.