

## Our services are:

- Free.
- Independent – we are not part of the County Council or health services.
- Confidential – we will only talk to other people about the things you want us to.

To get involved, contact our Total Voice Lincolnshire team:

 01522 706580  07860 018887



tv@voiceability.org



totalvoicelincolnshire.org



/TotalVoiceLincs

### Need this leaflet in another format?

Contact the Total Voice team and we will help you to get the information you need.

# Service User Involvement



Share your views

Help to improve services

We want to hear from you!

Develop your skills





## What is Service User Involvement?

Our mission is to create a powerful platform that brings together the voices of everyone who uses local services in Lincolnshire.

We work with individuals and user groups to ensure that:

- Your voice and your carers' voices are clearly heard in Lincolnshire.
- Policy and strategy are developed alongside you, and rooted in your interests.
- Commissioners and service providers in Lincolnshire can understand the challenges you face.
- Decision-makers can work with you to achieve a better Lincolnshire.

We can also support you to become more involved with community activities. We hold events throughout the county, to encourage you to try something new and develop your skills.

## What are we doing already?

We support people to access and guide specific partnership boards, including:

- Lincolnshire Learning Disability Partnership.
- Lincolnshire Mental Health Partnership Group.

We bring people together to work on projects such as:

- Making sure the council gives out information that is easy to understand.
- All About Me Cards – helping you get the support you need to use public transport.
- Talking Books – sharing your experiences.

## About VoiceAbility

VoiceAbility is the charity that runs the Service User Involvement project. We want to see a society where everyone's voice is heard, and where everyone's rights and choices are understood and respected.